Lucas Erber

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Duration: Aug 2020 - May 2024

Education

Central Michigan University, Mount Pleasant, MI

Bachelor of Science in Information Technology

Strong academic training and skills in:

Network Configuration

• Network Security

Project Management

• Cybersecurity Awareness

Asset Management

Additional Skills:

Fluent in Microsoft Office Fluent in Microsoft Teams Fluent in Customer Service

Business Philosophy

Expert Problem-Solving Abilities

Duration: June 2024 - July 2025

Duration: May 2018 - May 2024

Duration: May 2023 - Aug 2023

Relevant Work Experience

CTC Technologies Inc, Ann Arbor, MI

Network Technician

 Managed and configured FortiGate firewalls for multiple customers, ensuring robust network security and optimal performance.

• Spearheaded a Network Access Control (NAC) project for one of the company's largest accounts, enhancing network security and compliance.

• Assisted the cabling team by running Ethernet cable, contributing to the successful setup of network infrastructure.

Menards, Mount Pleasant, MI

Sales Associate

• Handled customers needs and concerns

• Trained new associates

NSK Corporation, Ann Arbor, MI

Trained new associates

IT Intern

• Conducted machine imaging for onboarding new team members

- Managed an Active Directory comprehensive cleanup project for seamless directory services
- Handled team member tickets and walk-up requests with precision and efficiency

Relevant Projects

Network Access Control (NAC) implementation

Duration: Aug 2024 - Present

- Collected and analyzed data from over 20 job sites nationwide, ensuring accurate and effective implementation of NAC solutions.
- Coordinated with cross-functional teams to design and deploy NAC policies, resulting in improved network access control and reduced security risks.

Certifications

Fortinet Certified Associate in Cybersecurity (Formerly known as NSE3) Obtained: Dec 2024